### **CWA On-Line Credentials Instructions - 2014**

This on-line system will replace filling out the credential forms and demographics card. Once a local has entered credentials information on-line, a print-image of the credential will be emailed back to the local to be printed.

### **Basic Requirements:**

- 1. On-line access to the Internet.
- 2. Valid email address of local for receiving documents.
- 3. Acrobat Reader to print PDF files.

If you do not have Acrobat Reader you can download a free reader from www.adobe.com/products/acrobat/readstep2.html

#### Usage Requirements:

- Before you use the system the first time, be sure you have the valid email address of the local. You will also be asked to confirm the city & state location of your local which will be printed on ALL delegate & alternate badges. The email address and badge city/state will only be requested once.
- Before you start to enter credential information be sure you have the delegates full name and address along with the last 4 digits of their SSN, their demographics and designations of chair or delegate for convention and all bargaining units. You will also need any alternate delegate information at the time you are entering the credential.
- You must also enter your Local President's name and Local Secretary's name at the bottom of the credential. This is a mandatory field.

### **Results:**

- Once you have submitted credential information via on-line system, CWA Secretary/Treasurer's office will send you an email with two attachments. (Local and Delegate copies).
- Each attachment must be printed and delegates should bring their copy to convention.
- You DO NOT need to mail a copy back to CWA Headquarters.

Note for AOL Users: Use AOL 8.0 or higher to properly receive multiple attachments.

# The following is a worksheet you should duplicate and use to prepare the information prior to entering on-line.

Once a credential has been submitted it CAN NOT be changed on-line. All changes must be in writing to CWA Secretary/Treasurer's Office or email to CWAcredentials@cwa-union.org

Any questions regarding credentials should be directed to our Credentials Line at 202-434-1231 or CWAcredentials@cwa-union.org

### Delegate/Alternate On-Line Worksheet

DELEGATE INFORMATI	ON:					
*First Name:	Mid	dle Init:*Last Na	ame:			
*Last 4 SSN:	Nick Name on	Badge if not First	Name:		_	
*Street:		*City:	*State:	*Zip:		
Email Address:			o - Cł	nairperson	o - Delegate	
Optional Demographics:	Age o - Under 21 o - 21-30 o - 31-40 o - 41-50 o - 51-60 o - Over 61	Ethnic Origin o - White o - Black o - Hispanic o - Asian o - American o - Other	Indian	Sex o - Mal o - Fer	le nale	
First Time Delegate:	o-Yeso-No	# Prior Convention	S	-		
ALTERNATE INFORMA	TION (if any):					
First Name:	Midd	lle Init:Last Nan	ne:			
Last 4 SSN: Nick Name on Badge if not First Name:						
Street:		_ City:	State:	Zip:		
Email Address:						
<b>LOCAL INFORMATION</b> *Local President Name: *Local Secretary Name:						
L						

\* Denotes Mandatory Field

## Getting On-Line: You access CWA On-Line Credentials System by going to web address of: www.Locals.CWA-Union.Org

### Logging In:

On the Login Screen you must enter your CWA local number. It will be in the format of **xxx-xxx**.

Local Number/Username:	Password:
Lo	gin
dentiele" en the blue menu her	·   Credentials

Once logged in, click on "Credentials" on the blue menu bar.

### Initial One Time Setup:

The first time you use the system, you must enter a valid email address in the box provided to receive your completed credential forms as submitted for printing. Please input the full email address including the "@" followed by the name of the service provider. If you fail to input an email address it will not let you proceed. You should also verify the City & State noted in the next box. This will print on ALL delegate & alternate badges for your local.

Please update your local's information.		
Email Address:		
This address is where t	ne credential documents will be sent.	
City & State: 🗚	NYTOWN	
This city & state will be	e printed on the convention badges.	
	Submit	

will print on ALL delegate & alternate badges for y

#### Welcome Screen:

Once logged-in you will be presented with the Welcome screen that shows your Local Votes, the Number of allowed Delegates and number of Credentials you have already Submitted. From this screen you can "Create New Credentials", "Review Submitted Credentials" or "Logout" of the system.

Local 05432	Local Votes: Delegates Allowed:	1150 4
ANYTOWN CA richard@vanelgort.com	Credentials Submitted: 2	2
Create New Credentials	Review Submitted Credent	tials
L	ogout	

### Create New Credentials:

The Credential input screen is shown on the next page. It will be easier to enter all of the correct fields if you have previously filled out the provided worksheet. (Duplicate as many as you need)

The mandatory field names will be displayed in Red on the screen.

Please note before you proceed that you must fill out the credential for the chairperson of your local's Delegation first. The on-line system is programmed to designate the first credential as "Chairperson." You will receive a warning before you click on the designation.

CWA Credentials On-Line: Credential Screen			
Delegate information	DELEGATE INFORMATION		
	Last 4 of Son Name for Bauge/Nickname		
	Street City State Zip		
Demographic information	Email Address		
Is entered by using the pull-	Chairperson     NOTE: YOUR FIRST CREDENTIAL MUST BE THE CHAIRPERSON!		
down fields indicated.	* Items in red are required!		
	Age Ethnic Origin Sex First Time Delegate Prior Conventions		
If delegate has an alternate,	Select V Select V Select V If no, how many have you attended		
enter information into the	ALTERNATE INFORMATION First Name M Last Name Last 4 of SSN Name for Badge/Nickname		
specified fields.			
	Street City State Zip		
	Email Address		
Next you enter local	LOCAL INFORMATION		
president and secretary	Local President Name		
name	Local Secretary Name		
name.			
	Submit Reset		
At the very bottom of the	Main Menu		
form will be the Submit			

Reset and Main Menu buttons. The Submit will verify mandatory information and if all is OK, will update the database. The Reset will clear all of the fields so you can reenter all of the information or forget you started this entry.

WARNING: Please verify & review the data before you press the SUBMIT button. You will not be allowed to change the information on-line once you have pressed the SUBMIT. Any changes after you SUBMIT, must be in writing to CWA Secretary-Treasurer's Office by emailing to CWAcredentials@cwa-union.org.

This screen is displayed after you submit a credential...

Credential for successfully added.	

Reminder: Each Delegate will need to bring Photo ID with them to convention for verification purposes

For Information on how to use the on-line system or questions on submitted credentials call 202-434-1231 or email CWAcredentials@cwa-union.org.